

Addendum A

Residential First Service Installation – process to begin 10/1/2014

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6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

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1. Meter upgrade need is determined by bathroom/fixture count of the new development.
2. Customer applies for water meter upgrade via completed Residential Tap Application. www.austintexas.gov/taps
3. Application is processed and customer pays appropriate fees due.
4. Contacts meter set inspection line {automated voicemail system (512) 972-0002} to indicate property is ready for upgraded meter.
 - a. Leave address, contact name and phone number on voicemail system.
5. AWU Meter Inspectors meet plumber in field to perform upgrade.

Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

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3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Residential water meter upgrade – same as currently used process

This refers to a lot that has a service and only needs a meter upgrade due to redevelopment, meaning the service line to the property is adequate for larger meter.

1. Meter upgrade need is determined by bathroom/fixture count of the new development.
2. Customer applies for water meter upgrade via completed Residential Tap Application. www.austintexas.gov/taps
3. Application is processed and customer pays appropriate fees due.
4. Contacts meter set inspection line {automated voicemail system (512) 972-0002} to indicate property is ready for upgraded meter.
 - a. Leave address, contact name and phone number on voicemail system.
5. AWU Meter Inspectors meet plumber in field to perform upgrade.

Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Residential water meter upgrade – same as currently used process

This refers to a lot that has a service and only needs a meter upgrade due to redevelopment, meaning the service line to the property is adequate for larger meter.

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2. Customer applies for water meter upgrade via completed Residential Tap Application. www.austintexas.gov/taps
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4. Contacts meter set inspection line {automated voicemail system (512) 972-0002} to indicate property is ready for upgraded meter.
 - a. Leave address, contact name and phone number on voicemail system.
5. AWU Meter Inspectors meet plumber in field to perform upgrade.

Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
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4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Residential water meter upgrade – same as currently used process

This refers to a lot that has a service and only needs a meter upgrade due to redevelopment, meaning the service line to the property is adequate for larger meter.

1. Meter upgrade need is determined by bathroom/fixture count of the new development.
2. Customer applies for water meter upgrade via completed Residential Tap Application. www.austintexas.gov/taps
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4. Contacts meter set inspection line {automated voicemail system (512) 972-0002} to indicate property is ready for upgraded meter.
 - a. Leave address, contact name and phone number on voicemail system.
5. AWU Meter Inspectors meet plumber in field to perform upgrade.

Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

1. Customer hires contractor/submits tap plan for engineering approval.
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4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Residential water meter upgrade – same as currently used process

This refers to a lot that has a service and only needs a meter upgrade due to redevelopment, meaning the service line to the property is adequate for larger meter.

1. Meter upgrade need is determined by bathroom/fixture count of the new development.
2. Customer applies for water meter upgrade via completed Residential Tap Application. www.austintexas.gov/taps
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4. Contacts meter set inspection line {automated voicemail system (512) 972-0002} to indicate property is ready for upgraded meter.
 - a. Leave address, contact name and phone number on voicemail system.
5. AWU Meter Inspectors meet plumber in field to perform upgrade.

Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

1. Customer hires contractor/submits tap plan for engineering approval.
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4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Residential water meter upgrade – same as currently used process

This refers to a lot that has a service and only needs a meter upgrade due to redevelopment, meaning the service line to the property is adequate for larger meter.

1. Meter upgrade need is determined by bathroom/fixture count of the new development.
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 - a. Leave address, contact name and phone number on voicemail system.
5. AWU Meter Inspectors meet plumber in field to perform upgrade.

Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
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4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

1. Customer hires contractor/submits tap plan for engineering approval.
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6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Residential water meter upgrade – same as currently used process

This refers to a lot that has a service and only needs a meter upgrade due to redevelopment, meaning the service line to the property is adequate for larger meter.

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 - a. Leave address, contact name and phone number on voicemail system.
5. AWU Meter Inspectors meet plumber in field to perform upgrade.

Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

1. Customer hires contractor/submits tap plan for engineering approval.
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4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

1. Customer hires contractor/submits tap plan for engineering approval.
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

1. Customer hires contractor/submits tap plan for engineering approval.
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5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Residential water meter upgrade – same as currently used process

This refers to a lot that has a service and only needs a meter upgrade due to redevelopment, meaning the service line to the property is adequate for larger meter.

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Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

1. Customer hires contractor/submits tap plan for engineering approval.
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6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

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6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.

Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

1. Customer hires contractor/submits tap plan for engineering approval.
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Residential water meter upgrade – same as currently used process

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Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

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6. PDR inspects work done in ROW.
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Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

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6. PDR inspects work done in ROW.
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Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

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Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

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Addendum A

Residential First Service Installation – process to begin 10/1/2014

This refers to a lot that has never been developed and/or billed for water or wastewater service.

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6. PDR inspects work done in ROW.
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Addendum B

Residential Redevelopment – process to begin 10/1/2014

This refers to a lot that has had or has water and/or wastewater service, however due to demolition and redevelopment needs a service line upgrade, relocation, and/or abandonment.

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2. Customer applies for water meter upgrade via completed Residential Tap Application. www.austintexas.gov/taps
3. Application is processed and customer pays appropriate fees due.
4. Contacts meter set inspection line {automated voicemail system (512) 972-0002} to indicate property is ready for upgraded meter.
 - a. Leave address, contact name and phone number on voicemail system.
5. AWU Meter Inspectors meet plumber in field to perform upgrade.

Addendum C

4 Lot or Less – Residential Resubdivided Lot – Set for August 28th, 2014 Council Agenda

This refers to a single lot that has been subdivided into 4 (or less) lots. Per official documented Subdivision Plat Notes, all properties owners/developers are required to install infrastructure to serve each new lot.

1. Customer hires contractor/submits tap plan for engineering approval.
2. Customer receives tap plan approval from AWU engineering office.
3. Customer brings 2 copies of the approved stamped tap plan to the Taps Office with a completed Residential Tap Application. www.austintexas.gov/taps
4. Customer concurrently sets up project with Planning & Development Review (PDR) and Right of Way (ROW) Departments to obtain street cut permit and site development permit.
5. Contractor constructs water and/or wastewater per permits and plans.
6. PDR inspects work done in ROW.
7. Customer has meter installed by PDR per passed inspections.